

## **CLIENTS SPEAK – 2002** **Comments From Our Clients**

### **How did you feel before your makeover?**

Real ugly.  
Abysmally unattractive.  
Tired. Very unglamorous.  
A bit depressed, without enthusiasm.  
I was very happy I was coming. I wanted to see a change in my face.  
I felt a little depressed and down. I was bored.  
I felt like I needed a big makeover.  
I felt pushed. I felt anxious. I wanted and needed a new look. I was a little low and felt it wasn't gonna be a big enough of a change, but when it all was done, it would be different.  
I felt scared, because I thought I was going to come out again—I really did not think it was a big deal.  
I felt low, not confident for my self, and I thought it would be a new experience for me because it was my first time.  
I felt low. I had the worst self esteem cause my hair was so puffy.  
I was excited and looking forward to a new and different look.  
I felt normal. Like I blend into the crowd. Not feeling so good about myself.  
I felt pushed.  
Not so good.  
I felt pale and depressed.  
Well kind of bored with the same look.  
Tired.

### **How did you feel after your makeover?**

I feel great.  
I am happier and pretty.  
I felt fabulous—100 times better.  
I feel as if alive again. I feel beautiful. It is a good reviver.  
(I feel) Good. I am happy with how it all turned out.  
I feel more beautiful and more enthusiastic.  
(I feel) spiritually lifted.  
(I feel) quite special and pampered, and much less unattractive.  
(I feel) wonderful, I haven't felt like this in years.  
I feel great, I loved it.  
(I feel) better.  
Wow! I feel very well, very happy. Maybe I could get married here in Miami after the makeover.  
I feel like a million dollars. I feel representable, and good looking, full of spirit. After the makeover was all done, I looked in the mirror, and it was more than I expected.  
I loved it. I liked the way I looked. I never thought I was this beautiful on the outside.  
I feel really good and fabulous.  
I love it. My hair feels way healthier and my makeup looks very good.  
I feel great. I stand out more, and I look awesome.  
I feel 100 times better.  
(I feel) good. Real good. Thank you.  
I feel I can go out anywhere and feel happy.  
Cool.  
Much more alive and younger.